



Personalized Care & Services

Dental:

Preventative and Operative
Prosthodontic and Orthodontic
Endodontic and Periodontic

Medical:

Aerospace Medicine Services
Flight Medicine
Deployment Health/Immunizations
Health and Wellness Center
Optometry
Family Medicine (two locations)

- Belleville Clinic
- Scott AFB Clinic

Pediatrics

Internal Medicine

Allergy

Cardiology

Dermatology

OB/GYN

Mental Health/Family Advocacy

PT/Chiropractic

Ancillary Services:

Diagnostic Imaging (X-ray, U/S, CT, MRI)

Laboratory and Pharmacy

Nutritional Medicine



(618) 256-WELL (9355)
1-866-683-2778

- Schedule & cancel appointments
— Medical/Dental
- Schedule PHA & flight physicals
- Pharmacy refill line
- Retrieve test results
- Leave a message for your PCM Team
- Contact Referral Management Center
- After-hours med./dental on-call provider
- Medical Group information line

Important Numbers

Beneficiary Counselor & Assistance Coord.	256-7664
Diagnostic Imaging (X-ray, MRI, CT)	256-7411
Health and Wellness Center (HAWC)	256-7139
Laboratory	256-7275
Patient Administration	256-7522
Patient Advocate	256-7374
Release of Information Office	256-7163

Scott AFB Clinic



*Your Medical Home for
Healthcare*

(618)256-WELL (9355)
1-866-683-2778



375th Medical Group
310 W. Losey Street
Scott AFB, IL 62225-5252

**PLEASE NOTE: SCOTT AFB DOES NOT HAVE AN
EMERGENCY DEPARTMENT**



Convenient & Cost Effective

- Single telephone # to access all your care needs
- Pharmacy, lab, diagnostic imaging under one roof
- Convenient parking
- No co-payment for military provided health services



Easy Access to Military Care & Network Referrals

- Urgent appointments within 24 hours
- Routine appointments within 7 days
- Wellness/Preventive exams within 30 days
- 24-hour access to a Primary Care Manager (PCM)
- Referral appointments made within 3 work-days
- Large network of specialists and hospitals
- State of the art dental services for AD



Easy Access

High Quality

Convenience

Newly Renovated Facilities

Outstanding Customer Service

Cutting Edge Technology

Outstanding Customer Service

- Benchmark customer approval ratings*:
 - "Satisfied with the care received"—98%
 - "Satisfaction with provider"—95%
 - "How well provider/staff answer questions"—99%
 - "How well staff respected privacy"—98%

* Ratings based on Service Delivery Assessment Oct 23, 2009

